

## Price and Product Information Statement

### GloBird Energy - ComboElec

Offer for VIC Residential Electricity, PowerCor Distribution Area

### ComboElec for Direct Debit Customers

Get a huge 35% pay on time discount off your total electricity bill with Direct Debit when you bundle electricity with one of our gas plans.

Single rate all times Applicable Network Tariff Code: D1, D1DD1 (Controlled Load Rates are for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	ComboElec	Full Price	ComboElec
			Daily Charge	Cents/Day	155.0000	100.7500
Peak Usage - first 30.00 KWh/day	Cents/KWh	27.2000	17.6800	29.9200	19.4480	
Peak Usage - Balance	Cents/KWh	35.0000	22.7500	38.5000	25.0250	
Controlled Load	Cents/KWh	25.0000	16.2500	27.5000	17.8750	

Time of Use - Peak / Off Peak Applicable Network Tariff Code: D2, D1CS, D3CS, D2OP, D2DK (Peak times are generally between 7am and 11pm Monday to Friday, and all other times are Off Peak)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	ComboElec	Full Price	ComboElec
			Daily Charge	Cents/Day	155.0000	100.7500
Peak Usage	Cents/KWh	41.0000	26.6500	45.1000	29.3150	
Off Peak Usage	Cents/KWh	26.0000	16.9000	28.6000	18.5900	

Flexible - Peak/Shoulder/Off Peak Applicable Network Tariff Code: P13R (Peak times are generally between 3pm and 9pm Monday to Friday, Off-peak are generally between 10pm and 7am all week, and all other times are shoulder)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	ComboElec	Full Price	ComboElec
			Daily Charge	Cents/Day	160.0000	104.0000
Peak Usage	Cents/KWh	43.8000	28.4700	48.1800	31.3170	
Shoulder Usage	Cents/KWh	28.0000	18.2000	30.8000	20.0200	
Off Peak Usage	Cents/KWh	28.0000	18.2000	30.8000	20.0200	

## Product Details

### What is Combo Glosave?

You'll save big when you bundle power and gas with our ComboElec plan. It gives you a 34% discount off our standard power rates when you pay your bill on time. Plus an additional 1% pay on time discount (35% in total) when you pay your bill by Direct Debit.

### No lock in contracts, no termination fees

Free as a bird. We don't do lock in contracts. It's free to join and free to leave anytime. We also guarantee your usage and supply rates for one year from the time you join us.

### Which rate applies to me?

Single Rate all times:

This tariff consists of a fixed daily charge, and then a flat per kWh energy rate which is the same at all times of the day or night. As such the tariff does not have a different price for peak and off peak. Although "Controlled Load" rates might apply. This tariff is the most common network tariff in Victoria.

Controlled/Dedicated load rates:

These tariffs consist of rates for "time-switch" controlled hot water services, immersion heaters, space heaters and other dedicated loads, generally controlled between 11pm and 7am.

Time Of Use (TOU):

"Time of use" tariff consists of a fixed daily rate, and different per kWh energy rates for peak times and off peak times. The peak times are generally between 7am and 11pm Monday to Friday, and all other times are off peak.

Flexible tariffs:

"Flexible tariffs" consists of a fixed daily rate, and different per kWh energy rates for peak times, off peak times, and "shoulder" times. The peak times are generally between 3pm and 9pm Monday to Friday, off peak times are generally between 10pm and 7am all week, and all other times are shoulder.

### How often will I get a bill?

Normally we will bill you on a monthly basis after a meter read or estimation.

### Variation of tariffs

After 12 months from the time you join us, we may update your tariff from time to time to reflect market changes and or economic factors. In a case where we do need to review and change our pricing tariffs, we will notify you in writing prior to any change. The solar feed-in rates are not locked for a year and may vary depending on government changes to min feed in rules.

For more details, please see our full terms and conditions at [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf).

### Other fees

In addition to the applicable tariff, you may incur additional retail charges. We only charge these fees where set out on our fees page, [globirdenergy.com.au/legal/fees/](http://globirdenergy.com.au/legal/fees/).

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## Eligibility

The details presented in this Price and Product Information Statement are for Victorian residential customers located in the specified distribution area and subject to verification of your meter configuration. Offer only available to new customers. Further eligibility criteria may apply.

## About this document

This price and product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria.

For information about choosing an energy retailer, visit <http://yourchoice.vic.gov.au>

Compare electricity retailer offers available to you at <http://mpp.switchon.vic.gov.au>

Compare gas retailer offers available to you at <http://yourchoice.vic.gov.au>

## Further information

For further information in relation to GloBird Energy and this offer, see our full terms and conditions at: [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf).

For more details, please refer to our website: [www.globirdenergy.com.au/flexible](http://www.globirdenergy.com.au/flexible).