

## Price and Product Information Statement

### GloBird Energy – Combo SolarMax

**Offer for VIC Residential Electricity, Jemena Distribution Area**

#### Combo SolarMax for Direct Debt Customers

Get a huge 33% pay on time discount off your total energy bill when you bundle Gas & Electricity and set up Direct Debt when you set up Direct Debt without bundling Gas. Or 1% less discount without direct debit.

Solar Feed-in Schema	Cent/KWh - first 12 KWh/Day	Cents/KWh - balance	Comment
Premium FIT	78	72	The Premium Feed-In Tariff Scheme (PFIT) closed to new applicants on 31 December 2011. If you successfully applied to the PFIT scheme you will receive a premium feed-in tariff (FIT) until 31 December 2024. Conditions apply.
FIT	18	12	Current solar export FIT

Single rate all times (Controlled Load Rates are for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	Combo SolarMax	Full Price	Combo SolarMax
Daily Charge	Cents/Day	155.0000	103.8500	170.5000	114.2350	
Peak Usage – 12 KWh	Cents/KWh	31.0000	20.7700	34.1000	22.8470	
Peak Usage - Balance	Cents/KWh	34.0000	22.7800	37.4000	25.0580	
Controlled Load	Cents/KWh	25.0000	16.7500	27.5000	18.4250	

Time of Use - Peak / Off Peak (Peak times are generally between 7am and 11pm Monday to Friday, and all other times are Off Peak)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	Combo SolarMax	Full Price	Combo SolarMax
Daily Charge	Cents/Day	155.0000	103.8500	170.5000	114.2350	
Peak Usage	Cents/KWh	36.0000	24.1200	39.6000	26.5320	
Off Peak Usage	Cents/KWh	25.0000	16.7500	27.5000	18.4250	

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<b>Flexible - Peak/Shoulder/Off Peak</b> (Peak times are generally between 3pm and 9pm Monday to Friday, Off peak are generally between 10pm and 7am all week, and all other times are shoulder)	<b>Charges</b>	<b>Units</b>	<b>Price - GST Exc</b>		<b>Price - GST Inc</b>	
			<b>Full Price</b>	<b>Combo SolarMax</b>	<b>Full Price</b>	<b>Combo SolarMax</b>
	Daily Charge	Cents/Day	155.0000	103.8500	170.5000	114.2350
	Peak Usage	Cents/KWh	40.0000	26.8000	44.0000	29.4800
	Shoulder Usage	Cents/KWh	28.5000	19.0950	31.3500	21.0045
	Off Peak Usage	Cents/KWh	28.5000	19.0950	31.3500	21.0045



## Product Details

### What is Combo SolarMax?

You'll save big with the Combo SolarMax plan. Get paid more for your solar, 18 Cents / kWh for the first 12 kWh per day and 12 Cents per kWh for the balance. Receive a fantastic 32% pay on time discount off both daily supply and usage rates when you bundle Gas & Electricity. An additional 1% pay on time discount (33% in total) when you pay your bill by Direct Debit.

### No lock in contracts, no termination fees

Free as a bird. We don't do lock in contracts. It's free to join and free to leave anytime. We also guarantee your usage and supply rates for one year from the time you join us.

### Which rate applies to me?

Single Rate all times:

This tariff consists of a fixed daily charge, and then a flat per kWh energy rate which is the same at all times of the day or night. As such the tariffs does not have a different price for peak and off peak. Although "Controlled Load" rates might apply. This tariff is the basic network tariff for general usage for most cases.

Controlled/Dedicated load rates:

These tariffs consist of rates for "time-switch" controlled hot water services, immersion heaters, space heaters and other dedicated loads, generally controlled between 11pm and 7am.

Time Of Use (TOU):

"Time of use" tariffs consist of a fixed daily rate, and different per kWh energy rates for peak times and off peak times. The peak times are generally between 7am and 11pm Monday to Friday, and all other times are off peak.

Flexible tariffs:

"Flexible tariffs" consists of a fixed daily rate, and a different per kWh energy rate for peak times, off peak times, and "shoulder" times. The peak times are generally between 3pm and 9pm Monday to Friday, off peak times are generally between 10pm and 7am all week, and all other times are shoulder.

### How often will I get a bill?

Normally billing occurs on a monthly basis after a meter read or estimation.

### Electronic billing

To keep our costs, and the price you pay for power as low as possible, we prefer not to send out paper bills. Instead we normally email your bill. Paper bills are available for an additional charge.

### What is SOLAR Feed In Tariff?

The SOLAR feed in tariff is an addition to all customers with roof top solar panel, it gives a feed in credit for all solar panel generation feed into the network grid. It does not change the underlying products or price offer.

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## Variation of tariffs

After 12 months from the time you join us, we may update your tariff from time to time to reflect market changes and or economic factors. In a case where we do need to review and change our pricing tariffs, we will notify you in writing prior to any change. The solar feed-in rates are not locked for a year and may vary depending on government changes to min feed in rules.

For more details, please see our full terms and conditions at [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf)

## Other fees

In addition to the applicable tariff, you may incur additional retail charges. We only charge these fees where set out on our fees page, [globirdenergy.com.au/legal/fees/](http://globirdenergy.com.au/legal/fees/).

## Eligibility

The details presented in this Price and Product Information Statement are for Victorian residential solar customers located in the specified distribution area and subject to verification of your meter configuration. Offer only available to new customers. Further eligibility criteria may apply.

## About this document

This price and product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria.

For information about choosing an energy retailer, visit <http://yourchoice.vic.gov.au>

Compare electricity retailer offers available to you at <http://mpp.switchon.vic.gov.au>

Compare gas retailer offers available to you at <http://yourchoice.vic.gov.au>

## Further information

For further information in relation to GloBird Energy and this offer, see our full terms and conditions at: [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf)

For more details, please refer to our website: [www.globirdenergy.com.au/flexible](http://www.globirdenergy.com.au/flexible).