



Price and Product Information Statement

GloBird Energy – Combo SolarMax

Offer for VIC Residential Electricity, CitiPower Distribution Area

Combo SolarMax for Direct Debt Customers

Get a huge 33% pay on time discount off your total energy bill when you bundle Gas & Electricity and set up Direct Debt when you set up Direct Debt without bundling Gas. Or 1% less discount without direct debit.

Solar Feed-in Schema	Cent/KWh - first 12 KWh/Day	Cents/KWh - balance	Comment
Premium FIT	78	72	The Premium Feed-In Tariff Scheme (PFIT) closed to new applicants on 31 December 2011. If you successfully applied to the PFIT scheme you will receive a premium feed-in tariff (FIT) until 31 December 2024. Conditions apply.
FIT	18	12	Current solar export FIT

Single rate all times – C1R (Controlled Load Rates are for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	Combo SolarMax	Full Price	Combo SolarMax
			Daily Charge	Cents/Day	165.0000	110.5500
Peak Usage – 12 KWh	Cents/KWh	29.0000	19.4300	31.9000	21.3730	
Peak Usage - Balance	Cents/KWh	32.0000	21.4400	35.2000	23.5840	
Controlled Load	Cents/KWh	24.0000	16.0800	26.4000	17.6880	

Single rate all times – C1RB (Controlled Load Rates are for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	Combo SolarMax	Full Price	Combo SolarMax
			Daily Charge	Cents/Day	165.0000	110.5500
Peak Usage – 12 KWh	Cents/KWh	27.0000	18.0900	29.7000	19.8990	
Peak Usage - Balance	Cents/KWh	30.0000	20.1000	33.0000	22.1100	
Controlled Load	Cents/KWh	24.0000	16.0800	26.4000	17.6880	

Time of Use - Peak / Off Peak – C2R, C3R (Peak times are generally between 7am and 11pm Monday to Friday, and all other times are Off Peak)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	Combo SolarMax	Full Price	Combo SolarMax
			Daily Charge	Cents/Day	165.0000	110.5500
Peak Usage	Cents/KWh	38.0000	25.4600	41.8000	28.0060	
Off Peak Usage	Cents/KWh	25.0000	16.7500	27.5000	18.4250	

Time of Use - Peak / Off Peak – C2RB, C3RB (Peak times are generally between 7am and 11pm Monday to Friday, and all other times are Off Peak)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	Combo SolarMax	Full Price	Combo SolarMax
			Daily Charge	Cents/Day	165.0000	110.5500
Peak Usage	Cents/KWh	35.0000	23.4500	38.5000	25.7950	
Off Peak Usage	Cents/KWh	24.0000	16.0800	26.4000	17.6880	

Flexible - Peak/Shoulder/Off Peak – C13R & C13RB (Peak times are generally between 3pm and 9pm Monday to Friday, Off peak are generally between 10pm and 7am all week, and all other times are shoulder)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	Combo SolarMax	Full Price	Combo SolarMax
			Daily Charge	Cents/Day	165.0000	110.5500
Peak Usage	Cents/KWh	45.0000	30.1500	49.5000	33.1650	
Shoulder Usage	Cents/KWh	28.0000	18.7600	30.8000	20.6360	
Off Peak Usage	Cents/KWh	28.0000	18.7600	30.8000	20.6360	

Product Details

What is Combo SolarMax?

You'll save big with the Combo SolarMax plan. Get paid more for your solar, 18 Cents / kWh for the first 12 kWh per day and 12 Cents per kWh for the balance. Receive a fantastic 32% pay on time discount off both daily supply and usage rates when you bundle Gas & Electricity. An additional 1% pay on time discount (33% in total) when you pay your bill by Direct Debit.

No lock in contracts, no termination fees

Free as a bird. We don't do lock in contracts. It's free to join and free to leave anytime. We also guarantee your usage and supply rates for one year from the time you join us.

Which rate applies to me?

Single Rate all times:

This tariff consists of a fixed daily charge, and then a flat per kWh energy rate which is the same at all times of the day or night. As such the tariffs does not have a different price for peak and off peak. Although "Controlled Load" rates might apply. This tariff is the basic network tariff for general usage for most cases.

Controlled/Dedicated load rates:

These tariffs consist of rates for "time-switch" controlled hot water services, immersion heaters, space heaters and other dedicated loads, generally controlled between 11pm and 7am.

Time Of Use (TOU):

"Time of use" tariffs consist of a fixed daily rate, and different per kWh energy rates for peak times and off peak times. The peak times are generally between 7am and 11pm Monday to Friday, and all other times are off peak.

Flexible tariffs:

"Flexible tariffs" consists of a fixed daily rate, and a different per kWh energy rate for peak times, off peak times, and "shoulder" times. The peak times are generally between 3pm and 9pm Monday to Friday, off peak times are generally between 10pm and 7am all week, and all other times are shoulder.

How often will I get a bill?

Normally billing occurs on a monthly basis after a meter read or estimation.

Electronic billing

To keep our costs, and the price you pay for power as low as possible, we prefer not to send out paper bills. Instead we normally email your bill. Paper bills are available for an additional charge.

What is SOLAR Feed In Tariff?

The SOLAR feed in tariff is an addition to all customers with roof top solar panel, it gives a feed in credit for all solar panel generation feed into the network grid. It does not change the underlying products or price offer.

Variation of tariffs

After 12 months from the time you join us, we may update your tariff from time to time to reflect market changes and or economic factors. In a case where we do need to review and change our pricing tariffs,

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we will notify you in writing prior to any change. The solar feed-in rates are not locked for a year and may vary depending on government changes to min feed in rules.

For more details, please see our full terms and conditions at globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf

Other fees

In addition to the applicable tariff, you may incur additional retail charges. We only charge these fees where set out on our fees page, globirdenergy.com.au/legal/fees/.

Eligibility

The details presented in this Price and Product Information Statement are for Victorian residential solar customers located in the specified distribution area and subject to verification of your meter configuration. Offer only available to new customers. Further eligibility criteria may apply.

About this document

This price and product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria.

For information about choosing an energy retailer, visit <http://yourchoice.vic.gov.au>

Compare electricity retailer offers available to you at <http://mpp.switchon.vic.gov.au>

Compare gas retailer offers available to you at <http://yourchoice.vic.gov.au>

Further information

For further information in relation to GloBird Energy and this offer, see our full terms and conditions at: globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf

For more details, please refer to our website: www.globirdenergy.com.au/flexible.