

## Price and Product Information Statement

### GloBird Energy - Glosave

Offer for VIC Residential Electricity, AusNet Distribution Area

### Glosave for Direct Debit Customers

Get a huge 33% pay on time discount off your total energy bill with Direct Debit

Single rate all times Applicable Network Tariff Code: NEE11, NEE13 (Controlled Load Rates are for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	GLOSAVE	Full Price	GLOSAVE
			Daily Charge	Cents/Day	145.0000	97.1500
Peak Usage - first 11.18 KWh/day	Cents/KWh	29.8000	19.9660	32.7800	21.9626	
Peak Usage - Balance	Cents/KWh	42.5000	28.4750	46.7500	31.3225	
Controlled Load	Cents/KWh	26.5000	17.7550	29.1500	19.5305	

Time of Use - Peak / Off Peak Applicable Network Tariff Code: NEE20, NEE23, SUN2T, SUN23, NEE26 (Peak times are generally between 7am and 11pm Monday to Friday, and all other times are Off Peak)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	GLOSAVE	Full Price	GLOSAVE
			Daily Charge	Cents/Day	158.0000	105.8600
Peak Usage	Cents/KWh	49.0000	32.8300	53.9000	36.1130	
Off Peak Usage	Cents/KWh	26.8000	17.9560	29.4800	19.7516	

Flexible - Peak/Shoulder/Off Peak Applicable Network Tariff Code: NGT26 (Peak times are generally between 3pm and 9pm Monday to Friday, Off-peak are generally between 10pm and 7am all week, and all other times are shoulder)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	GLOSAVE	Full Price	GLOSAVE
			Daily Charge	Cents/Day	160.0000	107.2000
Peak Usage	Cents/KWh	45.0000	30.1500	49.5000	33.1650	
Shoulder Usage	Cents/KWh	31.0000	20.7700	34.1000	22.8470	
Off Peak Usage	Cents/KWh	31.0000	20.7700	34.1000	22.8470	

GloBird Energy Pty Ltd

ABN 68 600 285 827

[www.globirdenergy.com.au](http://www.globirdenergy.com.au) [sales@globirdenergy.com.au](mailto:sales@globirdenergy.com.au)

03 8560 4199 or 13 3456

03 8560 4188 or 1300 516 888 中文



<b>Solar Flexible</b> <b>Applicable Network</b> <b>Tariff Code: NSP23,</b> <b>SSP23, SSPT2T</b> <small>(Peak times are generally between 3pm and 9pm Monday to Friday, Off-peak are generally between 10pm and 7am all week, and all other times are shoulder)</small>	<b>Charges</b>	<b>Units</b>	<b>Price - GST Exc</b>		<b>Price - GST Inc</b>	
			<b>Full Price</b>	<b>GLOSAVE</b>	<b>Full Price</b>	<b>GLOSAVE</b>
	Daily Charge	Cents/Day	160.0000	107.2000	176.0000	117.9200
	Peak Usage	Cents/KWh	76.0000	50.9200	83.6000	56.0120
	Shoulder Usage	Cents/KWh	43.0000	28.8100	47.3000	31.6910
	Off Peak Usage	Cents/KWh	28.0000	18.7600	30.8000	20.6360



## Product Details

### What is Glosave?

You'll save big with the GloSave plan. It gives you a 32% discount off our standard rates when you pay your bill on time. Plus an additional 1% pay on time discount (33% in total) when you pay your bill by Direct Debit.

### No lock in contracts, no termination fees

Free as a bird. We don't do lock in contracts. It's free to join and free to leave anytime. We also guarantee your usage and supply rates for one year from the time you join us.

### Which rate applies to me?

Single Rate all times:

This tariff consists of a fixed daily charge, and then a flat per kWh energy rate which is the same at all times of the day or night. As such the tariff does not have a different price for peak and off peak. Although "Controlled Load" rates might apply. This tariff is the most common network tariff in Victoria.

Controlled/Dedicated load rates:

These tariffs consist of rates for "time-switch" controlled hot water services, immersion heaters, space heaters and other dedicated loads, generally controlled between 11pm and 7am.

Time Of Use (TOU):

"Time of use" tariff consists of a fixed daily rate, and different per kWh energy rates for peak times and off peak times. The peak times are generally between 7am and 11pm Monday to Friday, and all other times are off peak.

Flexible tariffs:

"Flexible tariffs" consists of a fixed daily rate, and different per kWh energy rates for peak times, off peak times, and "shoulder" times. The peak times are generally between 3pm and 9pm Monday to Friday, off peak times are generally between 10pm and 7am all week, and all other times are shoulder.

### How often will I get a bill?

Normally we will bill you on a monthly basis after a meter read or estimation.

### Variation of tariffs

After 12 months from the time you join us, we may update your tariff from time to time to reflect market changes and or economic factors. In a case where we do need to review and change our pricing tariffs, we will notify you in writing prior to any change. The solar feed-in rates are not locked for a year and may vary depending on government changes to min feed in rules.

For more details, please see our full terms and conditions at [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf)

### Other fees

In addition to the applicable tariff, you may incur additional retail charges. We only charge these fees where set out on our fees page, [globirdenergy.com.au/legal/fees/](http://globirdenergy.com.au/legal/fees/).

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## Eligibility

The details presented in this Price and Product Information Statement are for Victorian residential customers located in the specified distribution area and subject to verification of your meter configuration. Offer only available to new customers. Further eligibility criteria may apply.

## About this document

This price and product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria.

For information about choosing an energy retailer, visit <http://yourchoice.vic.gov.au>

Compare electricity retailer offers available to you at <http://mpp.switchon.vic.gov.au>

Compare gas retailer offers available to you at <http://yourchoice.vic.gov.au>

## Further information

For further information in relation to GloBird Energy and this offer, see our full terms and conditions at: [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf).

For more details, please refer to our website: [www.globirdenergy.com.au/flexible](http://www.globirdenergy.com.au/flexible).