

## Price and Product Information Statement

### GloBird Energy – EasySave

Offer for VIC Residential Electricity, AusNet Distribution Area

Requires Credit Card Direct Debit, E-Billing and E-Communications (Email & SMS)

Get these rates by receiving your bill by email and pay with credit card direct debit.

Single rate all times Applicable Network Tariff Code: NEE11, NEE13 (Controlled Load Rates are for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	EASYSAVE	Full Price	EASYSAVE
			Daily Charge	Cents/Day	96.0000	96.0000
Peak Usage – first 11.18 KWh/day	Cents/KWh	19.4300	19.4300	21.3730	21.3730	
Peak Usage - Balance	Cents/KWh	28.6800	28.6800	31.5480	31.5480	
Controlled Load	Cents/KWh	17.7600	17.7600	19.5360	19.5360	

Time of Use - Peak / Off Peak Applicable Network Tariff Code: NEE20, NEE23, SUN2T, SUN23, NEE26 (Peak times are generally between 7am and 11pm Monday to Friday, and all other times are Off Peak)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	EASYSAVE	Full Price	EASYSAVE
			Daily Charge	Cents/Day	106.0000	106.0000
Peak Usage	Cents/KWh	32.8300	32.8300	36.1130	36.1130	
Off Peak Usage	Cents/KWh	17.9600	17.9600	19.7560	19.7560	

Flexible - Peak/Shoulder/Off Peak Applicable Network Tariff Code: NGT26 (Peak times are generally between 3pm and 9pm Monday to Friday, Off-peak are generally between 10pm and 7am all week, and all other times are shoulder)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	EASYSAVE	Full Price	EASYSAVE
			Daily Charge	Cents/Day	107.0000	107.0000
Peak Usage	Cents/KWh	30.1500	30.1500	33.1650	33.1650	
Shoulder Usage	Cents/KWh	20.7700	20.7700	22.8470	22.8470	
Off Peak Usage	Cents/KWh	20.7700	20.7700	22.8470	22.8470	

GloBird Energy Pty Ltd

ABN 68 600 285 827

[www.globirdenergy.com.au](http://www.globirdenergy.com.au) [sales@globirdenergy.com.au](mailto:sales@globirdenergy.com.au)

03 8560 4199 or 13 3456

03 8560 4188 or 1300 516 888 中文



Solar Flexible Applicable Network Tariff Code: NSP23, SSP23, SSPT2T (Peak times are generally between 3pm and 9pm Monday to Friday, Off-peak are generally between 10pm and 7am all week, and all other times are shoulder)	Charges	Units	Price - GST Exc		Price - GST Inc	
			Full Price	EASYSAVE	Full Price	EASYSAVE
	Daily Charge	Cents/Day	107.0000	107.0000	117.7000	117.7000
	Peak Usage	Cents/KWh	50.9200	50.9200	56.0120	56.0120
	Shoulder Usage	Cents/KWh	28.8100	28.8100	31.6910	31.6910
	Off Peak Usage	Cents/KWh	18.7600	18.7600	20.6360	20.6360

## Product Details

### What is EasySave?

Sit back and relax, and get access to these great rates when you auto pay your bill with **direct debit from credit card**. With EasySave, we do not send out paper bills. Instead we **email your bill** to keep costs low. We may also send you SMS information from time to time.

### No lock in contracts

Free as a bird. We don't do lock in contracts. It's free to join and free to leave anytime. You have the right to choose the retail that works best for you. We also guarantee your usage and supply rates for one year from the time you join us.

### Which rate applies to me?

Single Rate all times:

This tariff consists of a fixed daily charge, and then a flat per kWh energy rate which is the same at all times of the day or night. As such the tariff does not have a different price for peak and off peak. Although "Controlled Load" rates might apply. This tariff is the most common network tariff in Victoria.

Controlled/Dedicated load rates:

These tariffs consist of rates for "time-switch" controlled hot water services, immersion heaters, space heaters and other dedicated loads, generally controlled between 11pm and 7am.

Time Of Use (TOU):

"Time of use" tariff consists of a fixed daily rate, and different per kWh energy rates for peak times and off peak times. The peak times are generally between 7am and 11pm Monday to Friday, and all other times are off peak.

Flexible tariffs:

"Flexible tariffs" consists of a fixed daily rate, and different per kWh energy rates for peak times, off peak times, and "shoulder" times. The peak times are generally between 3pm and 9pm Monday to Friday, off peak times are generally between 10pm and 7am all week, and all other times are shoulder.

### How often will I get a bill?

Normally we will bill you on a monthly basis after a meter read or estimation.

### Electronic billing

To keep our costs, and the price you pay for power as low as possible, we do not to send out paper bills. Instead we email your bill. We may also send you SMS information from time to time. You can pay via direct debit with your credit card, or from a bank account. GloBird DO NOT charge credit card processing fees and accept Mastercard, Visa, and AMEX.

### Variation of tariffs

After 12 months from the time you join us, we may update your tariff from time to time to reflect market changes and or economic factors. In a case where we do need to review and change our pricing tariffs, we will notify you in writing prior to any change. The solar feed-in rates are not locked for a year and may vary depending on government changes to min feed in rules.

For more details, please see our full terms and conditions at [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf)

GloBird Energy Pty Ltd  
ABN 68 600 285 827  
[www.globirdenergy.com.au](http://www.globirdenergy.com.au) [sales@globirdenergy.com.au](mailto:sales@globirdenergy.com.au)  
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## Other fees

In addition to the applicable tariff, you may incur additional retail charges. We only charge these fees where set out on our fees page, [globirdenergy.com.au/legal/fees/](http://globirdenergy.com.au/legal/fees/).

## Eligibility

The details presented in this Price and Product Information Statement are for Victorian residential customers located in the specified distribution area and subject to verification of your meter configuration. Offer only available to new customers. Further eligibility criteria may apply.

## About this document

This price and product information statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria.

For information about choosing an energy retailer, visit <http://yourchoice.vic.gov.au>

Compare electricity retailer offers available to you at <http://mpp.switchon.vic.gov.au>

Compare gas retailer offers available to you at <http://yourchoice.vic.gov.au>

## Further information

For further information in relation to GloBird Energy and this offer, see our full terms and conditions at: [globirdenergy.com.au/shared-assets/pdf/terms\\_and\\_conditions\\_oct\\_2018.pdf](http://globirdenergy.com.au/shared-assets/pdf/terms_and_conditions_oct_2018.pdf).

For more details, please refer to our website: [www.globirdenergy.com.au/flexible](http://www.globirdenergy.com.au/flexible).