



## Customer Service Specialists

We're looking for people that display a passion for Customer Service to join Australia's fastest-growing gas and electricity supplier. So, while you look after our customers, we will look after you.

### **About GloBird Energy**

GloBird Energy is one of Australia's fastest growing energy retailers, on a mission to create a brighter future for our customers and the environment through innovation in the energy industry.

Our passionate team provide superior customer experience and contribute to overall business efficiency. Based in Melbourne's eastern suburbs we are easily accessible by public transport and have plenty of onsite parking and regular social activities.

### **Your new role**

- Managing inbound customer enquiries (calls, emails and online chat)
- Providing exceptional customer service
- Solving problems for our customers

### **What's in it for you**

- We offer one of the best remuneration packages in the industry over \$60k package
- A fun, flexible environment with a great social atmosphere
- We will help you learn, grow, and develop professionally

### **What you'll need to succeed**

- A positive, upbeat attitude and genuine interest in helping people
- A passion for delivering exceptional customer service
- Previous experience within a call centre environment
- A real supportive team player
- Strong communication skills, both written and verbal
- The ability to pick up new systems and processes quickly
- Previous energy industry experience isn't a necessity, but if you do this is an opportunity to build your skills further

We're inspired by an individual's potential, and we value integrity, commitment, and willingness to achieve, before experience. If this sounds like you and you have a can-do attitude, then a career in GloBird is for you!

Send your CV and a Cover Letter, detailing why you would be right for the position, via email to [Jobs@GloBirdEnergy.com.au](mailto:Jobs@GloBirdEnergy.com.au).

*Please note, in compliance with Victoria's Mandatory Vaccination (Workers) Declaration, GloBird Energy will ask candidates to provide Vaccination Certificates or Vaccination Booking Confirmation as this role requires time to be spent on site.*