

Job Opportunities

Full Time & Part Time, Multiple Positions Available

- **Customer Service Specialists**
- **Senior Customer Service Specialists**

At GloBird Energy we're on a mission to create a brighter future for customers and the environment through innovation in the energy industry.

Our passionate team of GloStars provide a superior customer experience and develop innovative technology that helps us run a smarter, more efficient business.

Situated in Mitcham, easily accessible by public transport. We offer flexible working hours and a fun team environment.

We're looking for customer service specialists to join Australia's fastest growing gas and electricity supplier. So, while you look after our customers, we will look after you.

Your new role

- Managing inbound customer enquiries (calls, emails and online chat)
- Providing exceptional customer service
- Solving problems for our customers

What's in it for you

- A fun, flexible environment with a great social atmosphere
- Training to help you learn, grow, and develop professionally
- A competitive base salary plus super
- A generous monthly bonus scheme
- Onsite parking

What you'll need to succeed

- A positive, upbeat attitude and genuine interest in helping people
- Passionate about delivering customer service
- Experience within a call center environment desirable but not essential
- A real team player
- Strong communication skills
- The ability to pick up new systems and processes quickly
- Energy industry experience (bonus points but not essential)

If this sounds like you, we'd love to meet you.
Send your CV and a cover letter to:
HR@GloBirdEnergy.com.au

